

ONLINE MUNICIPAL PUBLIC SERVICE SYSTEMS SUBMISSION CHECKLIST



Action Requirement	Completed (Y/N)	Additional Details (Please write directly in the boxes below)
1. Providing useful explanatory information about routine, non-emergency public services, permits, registrations, and licenses on the municipal website as appropriate to the town.	Y	All registrations and forms the Township uses in each department http://www.twp.howell.nj.us/318/Applications-Forms
2. Developed a system for the public to report issues or place a request for non-emergency services, via an online and/or mobile platform, and by phone.	Y	Police Department with Alliance- Text to Tip App for the Phone Civic Plus- http://www.twp.howell.nj.us/requesttracker.aspx
3. Developed a system for the public to pay items such as traffic violations, property taxes, fines, licenses, municipal utility bills, registration for municipal recreation programs, and/or other obligations online.	Y	Property Taxes & Sewer Payments- https://wipp.edmundsassoc.com/Wipp/?wippid=1321 Tickets (Non-Criminal)- https://portal.njcourts.gov/webe11/atswepr2/home.do
4. Created a notification system for residents to receive updates on non-emergency public services.	Y	Civic Plus- Notify Me (Non-Emergency) & Everbridge (Non-Emergency and Emergency) http://www.twp.howell.nj.us/list.aspx http://www.twp.howell.nj.us/documentcenter/view/1266
OPTION TO EARN ADDITIONAL 5 POINTS: Completed at least one of the two items described below: (Action step #'s 1-4 are already completed to earn these points.)		
Instituted an automated tracking system for service requests and reported issues.	Y	Civic Plus- you can make a complaint and track the response or ask for a call. http://www.twp.howell.nj.us/requesttracker.aspx
Developed a system for online application and tracking of permits/licenses available to the	Y	Applications: http://www.twp.howell.nj.us/318/Applications-Forms http://njcourts.gov

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